



DIOLCH – THANK YOU FOR YOUR FEEDBACK

We would like to extend our sincere thanks to all parents and carers who took the time to complete our recent feedback survey, and to those who have shared their views in the meet the head meetings and with me personally on the gate. Your thoughts and suggestions are incredibly valuable to us, and they play a vital role in shaping the future of Twynrodyn Community School.

We have carefully reviewed every comment and we are pleased to share a summary of what you told us we are doing well, along with key areas for improvement and how we plan to respond. Your input helps us to grow stronger as a school community, and we are committed to working in partnership with you to ensure the very best outcomes for our children.

Please see below for a summary of your feedback and the steps we are taking forward.

WHAT WE DO WELL - KEY POINTS FROM THE PARENTAL SURVEY

💙 Positive relationships

Parents consistently praised the dedication and support offered by our staff to their children. Parents believe that our staff are genuinely invested in their children. Parents strongly believe that the school helped their child to settle in quickly and confidently into Twynrodyn. Parents believe teachers are approachable and friendly throughout the school. Children are happy and speak positively about Twynrodyn.

🛡️ Pupils are Safe

Parents believe that their child is safe in school and that when issues arise that staff deal with the incidents quickly and with compassion.

📖 High Standards

Parents are happy with the variety of learning which takes place in the classroom, and the standards of learning shown in their books and on Seesaw. Parents also believe that their children are offered appropriate support when needed.

🌳 Improved School Environment

Parents repeatedly mentioned the improvements made over the past few years to the school grounds. As a school we have been fortunate to secure grants to improve our area, from the Nursery teardrop area for our younger children, to the community MUGA and the outside gym. The development of our Forest School area has proven beneficial for all our children, this is due to the dedication and commitment of our staff and with funding through our active PTFA. Parents and children discuss the Forest Schools as being a highlight of their learning.

🌐 A Community School

Parents believe that the school is friendly and supportive of the local community. Many of our parents attended Twynrodyn themselves and have very fond memories of the school. Generations of pupils were, and are, happy at our school. Our children speak enthusiastically and proudly about our school.



HOW WE CAN IMPROVE - KEY POINTS FROM THE PARENTAL SURVEY

A Range of Learning Experiences and Trips for Our Children

Parents have requested more visits and visitors, and more trips that support their child's learning - and sometimes just for fun! Parents have especially requested more sporting opportunities for their children.

How have we responded?

Each class has, or will be going, on a trip this term linked to their learning. From Cardiff Castle, to birthday parties, to Caerleon and to farms. These trips are linked to what the children are doing in school and reflect their topics. We have also booked a fun trip for KS2 to the Vue where we have got free tickets for the children to attend a film showing. We are currently looking at a community summer trip for all our families. Watch this space!

We have also invited more visitors in to school. We have participated in history workshops this term on The Romans, Victorians and WWII. Our Year 6 have also had the opportunity to join in STEM Lego workshops, and Mr Palser has been teaching chess to our Y5s and Y6s. Rhiannon Roberts, an amazing Welsh artist, has worked with Y3/4 to produce a new mural for our entrance way. Upbeat music are also working with the school, introducing them to African drumming.

Twynrodyn have also signed up for football and rugby tournaments with the Urdd, and teams will be taken through the year to participate in different events. Our Year 6 are also working with Cardiff Rugby as part of a 6 week Health and Wellbeing programme. Cardiff Rugby will also be delivering taster sessions through the school, ahead of an after school club in the summer term. We have also been in touch with Table Tennis Wales who will be delivering a lunchtime club for 6 weeks too.

How We Seek Views of Parents

A minority of parents felt that their views hadn't be sought regularly, and some parents commented that when their views were sought, a summary of the results were not shared with the families.

How have we responded?

As a school we have recently conducted questionnaires with staff, pupils and families. The head held a coffee afternoon where parents were invited to introduce themselves and chat through any concerns. This summary will be shared with parents as per their request. Further questionnaires will be sent out in due course regarding our school vision and mission statements, to help co-create our vision for Twynrodyn Community School. The school operate an open door policy.

How We Communicate with Parents

Communication in a more timely manner was highlighted as a way forward. Parents wanted greater use of Seesaw and Text 2 Parents as a means of communication.

How have we responded?

As a school we have started to publish a newsletter each month, with dates for the forthcoming term. We are aiming to give parents as much notice as possible. These are shared on the school webpage and a link shared via text 2 parents. This isn't ideal as we are limited to characters on the Text 2 Parents service. Based on your feedback, we are currently looking at a better communication system that will allow us to share information more easily; where we can email you directly, will allow for booking parents' evening meetings etc and can host our webpage.

As a school we are also using Seesaw in a more focussed manner to share your child's learning but also to communicate. If you do not currently have access to your child's Seesaw account, please contact your child's teacher for the joining information.

LITTLE THINGS THAT MAKE A DIFFERENCE...

Based on your feedback, and on what parents have said, we have also introduced or changed little things that make a difference to our school...

- ★ Main school car park gates closed between 9am - 2.30pm. These aren't locked, but act as an extra line of safety for our youngest children.
- ★ If clubs need to be cancelled, we aim to inform you in advance so that parents can organise childcare etc.
- ★ Our Family Liaison Officer has been in contact with families who shared their details for offers of support in different areas of our school life. If you have any skills that we could use to enrich our curriculum and experiences for our children- please do get in touch!